

Norfolk SENDIASS provides free and impartial information, advice and support about special educational needs & disabilities (SEND) for children, young people, parents and carers.



Norfolk
SENDIASS

Who are we and how
can we help?

WE GIVE

Information, advice and support to children, young people and parents/carers around special educational needs and disabilities (SEND). This includes health and social care where it is linked to education.

You can book a telephone helpline appointment via our website to talk with an advisor or access our online bite-size training, information booklets and resources.



WE ARE

A statutory, free, confidential and impartial service based across Norfolk with staff who are independently trained in special educational needs and disabilities (SEND) law, guidance, policy and practice.

WE HAVE

A Steering Group which includes parents/carers and representatives from local voluntary groups, Childrens Services, the Parent Carer Forum, Education, Health and Social Care. Together, we plan the services we offer across Norfolk.

A monthly e-newsletter for parent/carers and professionals. Subscribe on our website to receive SENDIASS updates, news and information.

WE OFFER INFORMATION, ADVICE AND SUPPORT WITH:

- SEN Support and reasonable adjustments
- Education Health and Care Plans (EHCP)
- Annual review of EHCP
- Exclusions and suspensions
- Transport
- SEND Tribunals
- Complaints
- POST 16 provision
- Admissions
- Mediation and Dispute Resolution
- Transitioning through educational placements
- Personal budgets
- Gathering, understanding and interpreting information and reports
- Signposting to other services for information, advice and support
- How to prepare for and get the best out of a meeting
- Working in partnership with schools and the Local Authority to develop positive relationships

Visit our website
to book an
appointment.
If you need this
information in
another format
please contact us.



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Disclaimer: This is a guide and should not be treated as legal advice. Although Norfolk SENDIASS makes all reasonable efforts to ensure that the information contained in this booklet is accurate and up to date at the time of publication we cannot accept responsibility suffered as a consequence of any reliance placed upon it.